

<MULTUCULTURAL NOTES・^{たぶんか}多文化コラム>

119番



Emergency Contact for Fires and Medical Emergencies

^{かじ}火事や^{きゅうきゅうじ}救急時の^{きんきゅうれんらくさき}緊急連絡先



When calling the Fire Brigade or Ambulance	Dial 119 (24 hours a day & 365 days a year) • 21 languages (Portuguese, English, etc.) available	
	In Fukuroi City, when you call 119, an interpreter can join the call to convey the details of your incident. This three-way multilingual interpretation service enables international residents who do not speak Japanese to use the emergency system safely. Please state your country or the language you speak when making the call (e.g. “Portuguese/English, please.” (<i>Porutogaru-go/Eigo de Onegai shimasu</i>)).	
■■■ Other hotlines (24 hours a day) • only Japanese language available in case you are unsure whether to call an ambulance ■■■		
Hotline	Emergency Consultation #7119	Shizuoka Paediatric Emergency Consultation #8000
Target	Persons living or staying in Shizuoka aged 15+	Carers of children under the age of 15
Consultation	Guidance when you are unsure what to do in the event of a sudden illness or injury: e.g. whether you should go to hospital, whether you should call an ambulance, or which hospital you should go to.	Guidance if you are concerned about a sudden fever or an injury to your child, feel unsure because there is no one nearby to ask, or are unsure whether to take your child to the Emergency Room.
How to Call	Without the area code, dial # followed by 7119.	Without the area code, dial # followed by 8000.

